



## Welcome to Bahnhof!

Your housing cooperative will be connected to Bahnhof. All residents will have access to the internet service 1000 Mbit/s. The internet service is Integrity marked which means that we are actively working to protect our customers integrity and right to privacy on the internet.

6 e-mail accounts, your own domain and a homepage are included in the service. To activate the services please contact our customer service and they will help you.

### Get started:

The 29th of January the connection will be ready and you can activate your internet service:

1. Connect your computer to the network socket in your home.
2. Turn on your computer and open a web browser. You will automatically be directed to our log in page: <http://dhcp.bahnhof.se>
3. Choose the link "Jag vill registrera mig som ny kund" and follow the instructions to activate your internet service. When you have finished the activation process you might have to restart your computer or router.
4. Now you are ready to enjoy your internet service from Bahnhof.

### Router from Bahnhof:

A router, Tilgin HG238, is included with the internet service. The router can be used for Wi-fi in your home but also for the use of IP Telephony.

If you already have a router and would like to continue using it just connect it to the network socket, connect to your wireless network and follow steps 2-4.

### Order IP Telephony:

You have the opportunity to activate a IP Telephony service from Bahnhof. The fixed fee is 0 sek/month and you only pay for the calls you make. To use the service you have to connect your ordinary phone to the router provided by Bahnhof and then you can make calls just as normal. You can keep your current phone number or choose a new one. Contact our customer service and they will help you get started with the telephony service.

#### Tariffs:

Fixed fee:	0 sek/month
To all geographical area codes:	0,15 sek/min
To all mobile network operators:	1,49 sek/min
Opening charge:	0,45 sek
To other Bahnhof telephony customers:	0 sek/min
Number portability:	199 sek (one-time fee)

### Order TV:

In collaboration with Sappa we offer TV-packages with channels from all over the world. For more information and to make an order visit [www.sappa.se](http://www.sappa.se) or give them a call: 0774 - 444 744.